

You care about every part of your clients' needs. So offer them care that fosters their physical, emotional and social wellness.

When you recommend CenterWell Senior Primary Care[™] to a client, you're recommending a holistic approach to wellness, delivered through a unique care model. They'll get more time with their doctor and a customized care plan—all within a supportive community. But we don't just support them, we support you too.

What we offer patients

More time with the doctor

Seniors often have complex or chronic conditions. Not only do we ensure patients have longer appointments (approximately 30–45 minutes on average) to address everything they're managing, we also have shorter wait times and offer same-day and next-day appointments.

Our care team

Our patients receive comprehensive, coordinated and personalized care through our care team—physicians, social workers, behavioral health specialists, care coaches, center administrators and clinical pharmacists—all working seamlessly together.

A more comfortable space

Even our building is designed with seniors in mind: ample parking, wider doors and hallways, even exam chairs that lower and rise for easy access.

A multitude of in-house services

Diagnostics, labs, immunizations and more are all performed on site. You can even get prescriptions filled at our in-house pharmacy.*

What we offer agents

Community engagement

We invite you to use our common areas, activity centers and meeting rooms to conduct educational events and sales seminars with your members and prospects.

We keep track of the agent of record

We assist our patients with navigating their healthcare and take the time to answer benefit or claims questions. However, our Community Engagement Manager holds true to the agent of record so that if a patient has a specific Medicare-related question, we can direct them straight back to you.

Patient satisfaction and retention

Patients who are happy with the quality of their healthcare are less likely to switch physicians year over year—making your job easier.

Improved patient outcomes

We integrate population health analytics, social support services, chronic care management and pharmacy services* into our care model to ultimately improve the health of our patients—your clients.

Local dedicated teams

Our local teams not only serve our patients but also collaborate with you. You have dedicated team members to call about touring our centers, learning about our unique care model, being an "Agent of the day" in our centers, hosting an educational or sales event in our activity room, as well as working a community event together.

* At select locations



Let's work together. For agent resources, including market guides, white papers and more, visit CenterWellforAgents.com.



Our North Carolina locations*

Capital

3901 Capital Blvd., Suite 113
Raleigh, NC 27604
Phone: 984-282-9402

Gastonia

2910 E. Franklin Blvd., Suite 1
Gastonia, NC 28056
Phone: 704-648-0460

Montclaire

5415 South Blvd.
Charlotte, NC 28217
Phone: 704-869-0321

River Hills

105 River Hills Rd., Suite A
Asheville, NC 28805
Phone: 828-998-1779

University City

8727 JW Clay Blvd.
Charlotte, NC 28262
Phone: 980-999-1831

Wilkinson

3512 Wilkinson Blvd., Suite 130
Charlotte, NC 28208
Phone: 980-999-2964

Garner Station

1408 Garner Station Blvd.
Raleigh, NC 27603
Phone: 984-283-1720

Matthews

1916 Sardis Rd. N.
Charlotte, NC 28270
Phone: 704-755-5619

Parkway Plaza

4201 University Dr., Suite 101
Durham, NC 27707
Phone: 984-283-1722

Roxboro

3500 N. Roxboro St., Suite 1B
Durham, NC 27704
Phone: 919-578-3974

Wendover

901 N. Wendover Rd., Unit D
Charlotte, NC 28211
Phone: 980-999-3975

* Includes locations that are open or opening soon.